

| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT   |                                  |  | 1. CONTRACT ID CODE  | PAGE OF PAGES   |
|--|----------------------------------|--|--|---|
|  |                                  |  | J  | 1   28  |
| 2. AMENDMENT/MODIFICATION NO.<br>0001  | 3. EFFECTIVE DATE<br>09-Apr-2004 | 4. REQUISITION/PURCHASE REQ. NO.<br>W68SBV-4035-1437   |  | 5. PROJECT NO.(If applicable)                         |
| 6. ISSUED BY<br>WALLA WALLA DISTRICT<br>CONTRACTING DIVISION<br>201 N THIRD AVENUE<br>WALLA WALLA WA 99362-1876  | CODE<br>W912EF                   | 7. ADMINISTERED BY (If other than item 6)<br>WALLA WALLA DISTRICT<br>GARY DAHL<br>509/527-7216<br>GARY.H.DAHL@USACE.ARMY.MIL<br>WALLA WALLA WA |  | CODE<br>W912EF  |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)  |                                  |  | X  | 9A. AMENDMENT OF SOLICITATION NO.<br>W912EF-04-R-0015 |
|  |                                  |  | X  | 9B. DATED (SEE ITEM 11)<br>18-Mar-2004                |
|  |                                  |  |  | 10A. MOD. OF CONTRACT/ORDER NO.                       |
|  |                                  |  |  | 10B. DATED (SEE ITEM 13)                              |
| CODE   | FACILITY CODE                    |  |  |   |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS  |                                  |  |  |   |
| <input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input checked="" type="checkbox"/> is extended, <input type="checkbox"/> is not extended.  |                                  |  |  |   |
| Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:<br>(a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted;<br>or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. |                                  |  |  |   |
| 12. ACCOUNTING AND APPROPRIATION DATA (If required)  |                                  |  |  |   |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS.<br>IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.  |                                  |  |  |   |
| A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.   |                                  |  |  |   |
| B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).  |                                  |  |  |   |
| C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:   |                                  |  |  |   |
| D. OTHER (Specify type of modification and authority)  |                                  |  |  |   |
| E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.  |                                  |  |  |   |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)<br>It has been determined necessary and in the best interest of the Government to modify this Request for Proposal to extend the due date from April 13, 2004 to April 20, 2004.<br>-<br>The purpose of the amendment is to:<br>1- Provide answers to questions that have been submitted regarding the solicitation.<br>2- Make changes to Section C - Descriptions and Specifications.  |                                  |  |  |   |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.   |                                  |  |  |   |
| 15A. NAME AND TITLE OF SIGNER (Type or print)  |                                  |  | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) |   |
|  |                                  |  | TEL: _____ EMAIL: _____                                    |   |
| 15B. CONTRACTOR/OFFEROR  | 15C. DATE SIGNED                 | 16B. UNITED STATES OF AMERICA  |  | 16C. DATE SIGNED                                      |
| _____<br>(Signature of person authorized to sign)  |                                  | BY _____<br>(Signature of Contracting Officer)   |  | 09-Apr-2004   |

## SECTION SF 30 BLOCK 14 CONTINUATION PAGE

**SUMMARY OF CHANGES**QUESTIONS FROM SITE VISIT**Questions Submitted at Site Visit and Answers**

**Question 1)** Page 13, under Dust Mop/Sweep lists 6<sup>th</sup> floor all rooms and galleries. Is this an error, which should be listed on the 5<sup>th</sup> floor rooms and galleries?

**Answer:** Please see additional information listed in the amendment under Square Feet by Location.

**Question 2)** When cleaning areas that have potential electrical hazards will the Corps of Engineers provide safety training as to electrical hazards?

**Answer:** All safety questions related to the proper cleaning of equipment should be directed to the COR. The COR will work with the Safety Officer at Little Goose Project to review all safety concerns at the pre-work meeting.

**Question 3)** The 9<sup>th</sup> floor lunch room does not seem to be listed other than the cleaning of the windows. Shall we cover the floor maintenance requirements of this floor area under the proposed work schedules?

**Answer:** The floor of the lunchroom needs to be cleaned to conform to the AQL for the service.

## SECTION C - DESCRIPTIONS AND SPECIFICATIONS

Replace Solicitation Section C with the Following:

SCOPE OF WORK**SECTION C-1 GENERAL INFORMATION****C-1.1 SCOPE OF WORK**

The Contractor must provide personnel, materials, supplies, equipment and other items and services necessary to perform janitorial services at Little Goose Lock and Dam as outlined in this Performance Work Statement (PWS). This contract is a fixed-price, performance-based service contract where desired outcomes are defined and measured while contractor methods are generally not constrained or directed.

The scope includes mopping, buffing, stripping, waxing and/or sealing, vacuuming, spot cleaning and steam cleaning various flooring and floor covering materials including those on stairways, landings, and surfaces. Dusting, cleaning of windows and window coverings, upholstery cleaning, cleaning of restroom facilities and fixtures, cleaning of lunchroom and kitchen appliances, fixtures and facilities and trash removal is also included in the scope.

Estimated Quantities Consumables

The following is, an estimated quantity of most major supplies, necessary for a 1-year period for Little Goose Lock & Dam.

|                               |               |
|-------------------------------|---------------|
| Toilet Tissue                 | 1,000 Rolls   |
| Toilet Seat Protectors        | 5,250 Sheets  |
| Paper Towels                  | 96,000 Sheets |
| Garbage Can Liners, 30 Gallon | 1,750 Liners  |
| Garbage Can Liners, 55 Gallon | 300 Liners    |
| Waste Basket Liners           | 2,000 Liners  |
| Liquid Hand Soap              | 20 Gallons    |
| Powdered Soap                 | 200 Pounds    |
| Deodorant Cakes               | 200 Cakes     |
| Bar Soap                      | 100 Bars      |

## NOTE:

The above estimated quantities are for information purposes only. In no event will they limit the project to these quantities or types of supplies. In no event will the increased or decreased usage of the above estimated quantities constitute sufficient grounds for contract adjustment.

**C-1.2. CONTRACTOR PERSONNEL**

C-1.2.1. The Contractor must designate an experienced on-site supervisor with written authority to act in behalf of the Contractor in dealing with the Government. The primary duties of the supervisor will be to supervise employees and to serve as quality control person, with full responsibility described in C-1.3. Quality Control. This individual will have a thorough knowledge of the contract requirements and the work to be performed under this contract as well as a minimum of two years Quality Control (QC) experience in an industrial arena. The name, phone number, fax number and email address of this person must be designated in writing to the Contracting Officer's Representative (COR) at the pre-work meeting.

C-1.2.1.1. The Contractor's field supervisor shall meet on a weekly basis with the Contracting Officer's Representative and/or inspector to discuss and eliminate any problems that exist in fulfilling this contract.

C-1.2.1.2. The name, address, telephone number and qualifications of the contractor's supervisor shall be submitted in writing to the Contracting Officer's Representative within 10 days after award of the contract and immediately upon any change of supervisor thereafter.

C-1.2.1.3. The on-site supervisor must have full authority to act for the Contractor on all matters relating to daily operation of this contract.

C-1.2.1.4 The on-site supervisor must be able to fluently read, write, speak, and understand English.

C-1.2.2. Contractor Personnel. To minimize risk, the Contractor must not employ persons for work on this contract if the COR considers such person a risk to the health, safety, security or well being of the public or Government employees or mission of the Government.

C-1.2.2.1. Contractor personnel and regular subcontractors must wear clothing marked with identifying name of the Contractor. All Contractor vehicles must be readily identified with either permanent or magnetic signs that state the Company's name. A logo with the Company's name will be approved by the COR for use.

C-1.2.2.2. The Contractor employees must be skilled in janitorial services and capable of performing the work under this contract. All employees of the Contractor or subcontractors shall be 18 years of age or older.

C-1.2.2.3. The Government may require the Contractor to discontinue using any employee in the performance of the work specified in this contract determined by the Government to be unsatisfactory.

C-1.2.2.4. The contractor and contractor employees shall perform all work in such a way as not to interfere with regularly scheduled Government operational activities.

C-1.2.2.5. Contractor employees will not be permitted to bring guests, family members, or non-employees to the job site at any time.

C-1.2.2.6. The workers will not adjust mechanical and/or electrical equipment controls.

C-1.2.2.7. Training. The Contractor must ensure that all employees and subcontractors have current safety training covering safe work practices, personal protective equipment, proper house keeping, and fire protection. The Contractor must also ensure that all employees have necessary certificates as required by local, state, and Federal laws. The Contractor must apply risk management strategies to ensure personnel safety, and must comply with safety requirements articulated in EM 385-1-1, the US Army Corps of Engineers Safety Manual. The safety manual can be accessed at:

<http://www.usace.army.mil/inet/usace-docs/eng-manuals/em385-1-1/toc.htm>

C-1.2.2.8. Circumstances to be reported. The Contractor or the Contractor's employees shall report any circumstances of needed repair of the facility or unusual soiling of an area which may affect the performance of the work and unhealthful or hazardous conditions or any delayed or interference with the work caused by the employees or the Government. Such report shall be made immediately upon discovery by the Contractor to the Control Room and to the COR.

C-1.2.2.9. Vehicles. All employees of the Contractor will park their personal vehicles and Contractor's vehicles in areas and during times designated by the COR. All vehicles shall be in good working condition, not dripping oil, etc. Vehicles will NOT be parked over Fishway.

C-1.2.2.10. Lost & Found. It is the responsibility of the Contractor to instruct that all articles of possible personal or monetary value found by the Contractor's employees be turned in to the COR.

C-1.2.3. Security Requirements. The Contractor must provide a list of names of individuals who may require access to each facility over the course of the contract. The list will supply details such as the first and last name and driver's license number of the individual as well as a description and license plate number of the vehicle used by the individual. The COR will notify the Contractor when access has been authorized. The Contractor must notify the facility at least three workdays in advance of the access date that an individual on the list will visit the project. If a "call out" is requested by the project, the Contractor shall supply the name from the authorized list. Contractor employees who are not US citizens will be cleared for access prior to entering any project facilities. A request for access must be submitted in writing to the USACE Walla Walla District Security Office forty-five days in advance of the access date. The COR will notify the Contractor when access has been authorized. Contractor employees must wear a picture identification card at all times while providing work under this contract. Identification will include employee name, photograph, company name, and the effective date of the identification card. The Contractor shall provide these identification cards. Physical security at various project locations is subject to change with very little notice. When advised by the COR, the Contractor employees and subcontractors must comply with all changing requirements. Such changes may reduce access to certain areas under this contract and may restrict the Contractor's ability to drive onto the dams.

### **C-1.3. QUALITY CONTROL**

C-1.3.1 The Contractor must provide the COR a quality control plan for acceptance at the pre-work conference. The COR will notify the Contractor of acceptance or required modifications to the plan before the contract start date. The Contractor must make appropriate modifications and obtain acceptance of the plan by the COR before the work may begin. If the quality control plan is not approved before the contract start date, the plan will be considered a draft and may be used for routine work pending final approval. All work permitted, prior to approval of the quality control plan must be authorized by the COR.

C-1.3.2. The Quality Control plan must minimally include:

C-1.3.2.1. A description of the inspection system for all services listed on the Performance Requirements Summary (PRS). The description must specify a monitoring strategy and include both the frequency and location of inspections, and the titles and organizational placement of the inspectors.

C-1.3.2.2. A description of the methods to be used for identifying and preventing defects in the quality of service performed.

C-1.3.2.3. A description of the records to be kept to document inspections and corrective or preventive actions taken.

C-1.3.3 Records of Quality Control inspections must be kept and made available to the COR, when required by schedule or request, throughout the contract performance period and for the period after contract completion until final settlement of any claims under this contract.

### **C-1.4. QUALITY ASSURANCE**

The Government will evaluate the Contractor's performance under this contract for those tasks listed on the Performance Work Statement (PWS), to establish acceptance of monthly invoices and as the basis for payment. The COR or Quality Assurance (QA) evaluators will follow the methods of surveillance specified in the PRS; generally systematic random sampling will be employed. Government personnel will record all QA inspections, and the COR will retain such records.

### **C-1.5. MEETINGS & COMMENCEMENT**

C-1.5.1. Pre-Work Meeting. Before commencement of work on this contract, the Contractor must attend a pre-work meeting at a time and place mutually agreed to by the Contractor and the COR. At this meeting, the COR will establish lines of authority and Government procedures for contractual administrative and work issues. The schedule of required submittals and reports will also be discussed. The Contractor shall submit, in completed form, the following items at the pre-work conference: Certificate(s) of Insurance and Letter of Authority for the Contract Supervisor. The contractor will submit in draft form, the following items at the pre-work meeting: Quality Control Plan; Accident Reporting Plan; Accident Prevention Plan; Activity Hazardous Analysis Plan; Hazardous Material Communication Plan; Hazardous Waste Disposal Plan; A list of any subcontractors; and a list of names and addresses of all employees who will be working for the Contractor, and a list of all vehicles, vessels and equipment to be used by the Contractor.

C-1.5.2. Payment Schedule. In addition to the submittals listed above, the Contractor must submit a payment schedule for COR approval within 15 days after receipt of notice of contract award. The schedule will reflect the work to be performed during each month and the method the Contractor proposes to invoice the Government. Note: The Government cannot pay for services that have not been performed; therefore, the payment schedule should reflect the work to be performed and the invoice for each month of the contract period.

C-1.5.3. Commencement. The draft plans noted above must be approved by the COR prior to commencement of work by the Contractor. Failure to complete plans approved by the COR will result in delays in notification to proceed. Delay due to this reason shall not be the basis of a Contractor claim.

C-1.5.4. Monthly Contract Meetings. The Contract Manager must meet monthly with the COR to review the past month's performance and to discuss contract issues. The meetings will be held at a time and location agreed to by the COR and the Contract Manager before the meeting. The Contractor must submit a draft invoice for the previous month no less than 5 days before the monthly meeting.

## **C-1.6 PHYSICAL SECURITY**

C-1.6.1. The Contractor must ensure that all Government facilities, property, and materials must be appropriately secured at all times and that all doors, gates, enclosures, etc. are locked or secured as they were found. Specific security conditions may change based on threats to national defense, and based on the risk of specific facilities to these threats. The Contractor must abide by these changing conditions at all times.

C-1.6.2. Key Control. The Contractor must ensure all keys issued to the Contractor by the Government are not lost, stolen or duplicated and are not used by unauthorized persons.

C-1.6.2.1. The Contractor must immediately report to the COR any occurrences of lost or stolen keys.

C-1.6.2.2. In the event keys, other than master keys are lost or stolen, the Contractor may be required, upon written direction of the COR, to re-key or replace the keys and the affected lock or locks without cost to the Government. The Government may, however, at its option, replace the keys, affected lock, or locks or perform re-keying and deduct the cost of such from the monthly payment due the Contractor. If a master key is lost or stolen, the Government must replace all locks and keys for that system. The total cost of such replacement will be deducted from the monthly payment due the Contractor.

C-1.6.2.3. The Contractor must prohibit the use of keys issued by the Government by any persons other than the Contractor's employees. The Contractor must not facilitate access of secured areas to persons other than Contractor personnel or subcontractors engaged in performance of contract work requirements.

C-1.6.3.4. The Contractor shall provide a record of their key control log to the COR at least once every 6 months, or more often, if there is a change in personnel.

C-1.6.3.5. The Contractor shall sign for all keys issued by the Government. Only the individual who signs this contract on behalf of the Contractor or designated representative, shall be authorized to sign for keys.

C-1.6.3.6. All keys issued to the Contractor shall be returned to the Government where the keys were issued before final payment will be made for work performed under this contract.

## **C-1.7. HOURS OF OPERATION**

C-1.7.1. Normal Hours of Operation. The Contractor must meet requirements of this contract seven (7) days per week, 365 days per year. The Contractor will begin work at 3:00 PM and continue until the contract requirements are met.

C1.7.2. Janitorial work performed under this contract will be at such hours as are shown on an up-to-date schedule prepared on a monthly basis by the Contractor and approved by the COR prior to commencement of work. Contractor's work schedule shall indicate the location and time the required service is provided. This work must result in a minimum conflict between the project and Contractor's employees. Work schedule shall indicate Contractor's activities on the project at least ten (10) days in advance and shall be subject to adjustment upon notification by the COR that a conflict with necessary project maintenance work has developed. The COR will notify the contractor of necessary schedule changes 48 hours in advance where possible. Within ten (10) days after date of award of the contract, the Contractor shall submit for the approval of the COR a detailed work schedule. After the work schedule has been approved, a copy of it will be posted in each restroom and various places that the

Contractor will be working. The Contractor shall initial this work schedule each day to show the specific items of work that were accomplished.

### **C-1.8. CONSERVATION OF RESOURCES**

C-1.8.1. The Contractor must ensure employees practice utility conservation. The Contractor is responsible for operating under conditions that prevent the waste of utilities to include, but are not limited to:

Turning off lights when not necessary for work.

Turning off water faucets and valves when not in use.

C-1.8.2. Environmental and Hazardous Materials. The Contractor must establish systems and controls to minimize use of hazardous materials and generation of hazardous wastes, maximize recycling of materials and comply with local, state and Federal guidelines for hazardous material and waste storage and disposal. The Contractor will furnish the Government with copies of all Material Safety Data Sheets (MSDS) before using or storing such chemicals in Government facilities. No propane-powered equipment will be allowed in the powerhouse.

C-1.8.3. All wastewater shall be neutralized and shall be disposed of only in areas approved by the COR.

### **C-1.9. RECORDS**

The Contractor is responsible for creating and providing reports and records that are specifically cited in the PWS or required by the provisions of a mandatory directive listed in section C-6, Applicable Publications, and Forms. Timely communication of the following records are critically important: accident and incident reports, vandalism and property damage reports, pesticide application reports, as-built sketches and drawings, contractor personnel safety exposure hours, equipment utilization hours, security breaches, hazardous waste management and disposal and hazardous material spills. The Contractor must comply with their approved plans. Refer to C-7.1, Required Reports.

## **SECTION C-2 DEFINITIONS**

**C-2.1. Acceptable Quality Level (AQL).** A predetermined value selected and used by the Government Quality Assurance inspector to distinguish between satisfactory and unsatisfactory performance. For evaluation by random sampling, AQL's are stated in percentages and have three parts: lot size, sample size, and allowable reject level.

**C-2.2. Allowable Reject Level (ARL).** The allowable margin of error observed under a statistically sound, quality assurance surveillance.

**C-2.3. Clean.** To remove dirt, water streaks, mop marks, mop strands, gum, grease, tar, or any other extraneous matter from all surfaces or objects in order to present an overall appearance of cleanliness.

**C-2.4. Contracting Officer (CO).** "Contracting Officer" is the person executing this contract on behalf of the Government, and is the only person authorized to obligate the Government or change the terms of the contract.

**C-2.5. Contracting Officer's Representative (COR).** An individual designated in writing by the Contracting Officer responsible for technical management of the contractor.

**C-2.6. Contractor.** The term Contractor refers to the prime Contractor and all contractor employees and personnel. The prime Contractor shall be responsible for ensuring all subcontractors comply with the provisions of this contract.

**C-2.7. Deduct Percentage.** The percentage obtained when the price for providing a specific requirement for a billing cycle is diminished because the OAR is below the AQL.

**C-2.8. Defective Service.** A service or output that does not meet the standard of performance requirement specified in the contract for that service.

**C-2.9. Observed Acceptance Rate (OAR).** The observed rate of acceptable performance based on statistically sound, quality assurance surveillance.

**C-2.10. Performance Requirement.** The line of reasoning that divides acceptable and unacceptable performance of a task according to the Performance Work Statement and the Inspection of Services clause. It is the number of defects or maximum percentage of defects in the lot that is acceptable.

**C-2.11. Quality Assurance (QA).** A planned and systematic pattern of all Government actions necessary to provide confidence that adequate technical requirements are established; products and services conform to established technical requirements; and satisfactory performance is achieved. For purposes of this contract, quality assurance refers to actions by the Government assurance functions for a contracted service.

**C-2.12. Quality Assurance Representative (QAR).** An individual designated to inspect the Contractor's performance.

**C-2.13. Quality Control (QC).** Those actions taken by a Contractor to control the production of outputs to ensure that they conform to the contract requirements.

### **SECTION C-3 GOVERNMENT FURNISHED SERVICES**

The Government will furnish water and electric power necessary for the performance of the work without cost to the Contractor. These utilities will be available only at existing outlets. The Contractor shall furnish all extensions and adapters. No other utilities will be provided. Janitorial closets are available in each facility.

**C-3.1.** Except for those items or services specifically stated in Section C-3, the Contractor must furnish everything necessary to perform this contract according to all its terms. The Contractor must provide all training to Contractor employees required by applicable safety, health or licensing requirements.

**C-3.2.** The janitorial closets/cages in the facilities being serviced are available for use by the Contractor for the purpose of storage of his materials and equipment, excluding flammable materials. Contractor will be responsible for the orderliness and cleanliness of these closets/cages and facilities shall be maintained to the same standard of cleanliness as all other areas covered under this contract.

The Government will not be responsible in any way for damage to the Contractor's stored supplies, materials or equipment.

### **SECTION C-4 CONTRACTOR-FURNISHED ITEMS AND SERVICES**

**C-4.1.** The Contractor shall submit for COR approval at the **pre-work meeting a list of supplies, material, and equipment to be used on the job with manufacturer's recommendations** on the use of all materials. All equipment items shall be in good or better condition and be capable of efficiently accomplishing the task for which they are designed. The Contractor shall submit Material Safety Data Sheets (MSDS) on all cleaning chemicals and solutions.

The following are definitions for the major types of cleaning agents and supplies. It is not the intent of the following definition to imply that these are the only materials necessary to comply with the provisions of the contract.

**C-4.1.1. Chemicals.** All chemicals used in the performance of the work must be purchased and issued to the contractor's employees in the original manufacture's containers. All such containers shall identify the type of chemical, instructions for use and dilution and hazard warnings including MSDS on file.

**C-4.1.2. Cleaning Agent.** Biodegradable soaps, soap compounds, and/or detergents shall be used. If the Contractor uses a cleaning compound containing disinfectants and/or deodorants in lieu of applying these materials separately,

the label must state that the compound is biodegradable and contains disinfectants and/or deodorants. The manufacturer's instructions shall be followed in mixing the proper strength solution for application.

**C-4.1.3. Germicidal Disinfectants.** Only standard commercial germicidal disinfectants shall be used. The manufacturer's instructions shall be followed in mixing the proper strength for applications.

**C-4.1.4. Deodorizer.** Deodorant shall be a material packaged and marketed for use as a deodorizer. The manufacturer's instructions shall be followed in mixing the proper strength for application. The deodorant may be mixed with the cleaning solution if the manufacturer's instructions on the deodorant label do not prohibit it.

**C-4.1.5. Waxes and Sealer.** Commercial grade of floor finish specified by the manufacturer to be suitable for the surface on which to be used must contain at least 17% metal cross-link or metal interlock formulation. The submittal must contain information on the types of waxes and sealers to be used on the various types of floors, manufacturer's certification that the product meets or exceeds all applicable specifications and manufacturer's recommendations on methods of application. No solvent based waxes; strippers or sealers are acceptable for use on the project.

**C-4.1.6. Toilet Tissue.** Toilet tissue shall be a white, double-ply, unglazed soft and absorbent paper to fit existing dispensers.

**C-4.1.7. Deodorant Cakes.** Cake shall be 100% Para dichlorobenzene and perfume firmly pressed onto a hard cake. Minimum size is  $\frac{3}{4}$  inch thick, weighing 4 ounces. The cake can be furnished with or without hanger.

**C-4.1.8. Wastebasket Liners.** Liners for wastebaskets must be polyethylene of .0008-inch minimum thickness or thicker.

**C-4.1.9. Trash Can Liners.** Liner for 30 and 55 gallon trash containers must be polyethylene of .0018-inch minimum thickness or thicker.

**C-4.1.10. Powdered and Liquid Hand Soaps.** Soaps shall be manufactured for use in existing mechanical soap dispensers and shall be biodegradable and phosphate free.

**C-4.1.11. Paper Towels and Napkins.** Shall be strong, pliable, absorbent, and fit existing dispenser equipment.

**C-4.2.1.** The Contractor shall maintain on file at the site of the work one complete set of operating and maintenance instructions for all types, brands, and models of powered equipment used in the performance of the work.

**C-4.2.2.** The contractor shall supply all employees with all-necessary tools and supplies required in the performance of the work. The required tools and supplies shall be available and accessible to each employee when performing work required under this contract.

**C-4.2.3.** All equipment shall have adequate bumpers and guards to prevent marking or scratching of fixtures, furnishings or building surfaces.

**C-4.2.4.** All electrical equipment used by the Contractor or the Contractor's employees shall meet all applicable safety requirements. This equipment must operate at full rated performance levels using existing building circuits. It shall be the responsibility of the Contractor to prevent the operation or attempted operation of electrical equipment or combinations of equipment, which require powers exceeding the capacity of existing building circuits.

## **SECTION C-5 PERFORMANCE WORK STATEMENT**

### **C-5.1. GENERAL INFORMATION**

**C-5.1.1.** The Contractor must provide all personnel, tools, equipment, materials, supplies, and other items and services necessary to perform janitorial services as defined in this Performance Work Statement (PWS). The Contractor must perform to the standards in this contract.

**C-5.1.2.** It is expected that during the period of this contract that occasional repairs may have to be made by electricians, plumbers, carpenters or other maintenance personnel within the project. All large debris generated by such activities will be removed by the Government personnel who will also clean up the affected area by sweeping with brooms and depositing such collected matter into wastebaskets. The contractor will thereafter accomplish the janitorial services as specified to restore such areas to their original cleanliness.

### **C-5.2. JANITORIAL SERVICES**

**C-5.2.1.** This requirement includes the Little Goose Lock and Dam, Juvenile Fish Facility, Visitor Center and associated facilities.

**C-5.2.2.** Janitorial responsibilities for fish viewing windows at the Little Goose Visitor Center include the interior surface only.

**C-5.2.3.** The Contractor shall be responsible for the removal of all collected trash to designated collection containers in or adjacent to the areas where work is performed. The Contractor or the Contractor's employees shall immediately pick up any trash that may fall onto the facility or grounds during the removal of such collected trash to the designated collection containers.

**C-5.2.4.** General cleaning is to be performed Monday – Friday beginning no sooner than 3:00 pm. Carpet cleaning, floor stripping/scrubbing and waxing is to be performed on Friday, Saturday, Sunday or after normal working hours, and pre-arranged with the COR 14 days in advance.

**C-5.2.5.** During the life of the contract, the Government may change the floor coverings in some areas from carpeting to hard surface or vice versa. In this event, the required maintenance will automatically change to the appropriate maintenance for that surface. Any change in price or performance that results will be negotiated under the Changes Clause.

**C-5.2.6.** Care will be taken at all times by the contractor to insure that water or other foreign materials do not seep through the deck plates of the generators.

**C-5.2.7.** Care will be taken at all times to insure that project safety guidelines and procedures are followed by all contractor employees. All employees will be required to read the current Project Safety Policy and procedures. All employees will also be required to sign a statement of understanding in reference to the Project Safety Policy.

**C-5.2.8.** The performance indicators listed in C-5.2.9 are applicable to most areas of the job site. Specialized areas such as Building Exteriors and Lunchroom are separately noted in the matrix.

## C-5.2.9.

| PERFORMANCE CRITERIA ANALYSIS  |  |     |                        |
|--|--|-----|------------------------|
| PERFORMANCE INDICATOR  | PERFORMANCE STANDARD   | AQL | METHOD OF SURVEILLANCE |
| Clean, well kept buildings with fresh appearance.                        | No accumulations of cobwebs, dust, dirt, lint, grit, or stains on interior building surfaces. Flat surfaces do not show streaks, smudges, or fingerprints. Window treatments and furniture are clean and free of obvious dust and dirt.                        | 75% | Random                 |
| Clean, disinfected restrooms/locker rooms.                               | Surfaces including floors, partitions, walls, counter tops, etc. are sanitized and free of streaks, stains, dirt and dust. All fixtures are sanitized and free of streaks, stains, scale, scum, mineral deposits, rust, and odors.                             | 90% | Random                 |
| Stock supplies for use.  | Toilet paper, paper towels, sanitary toilet seat covers; feminine hygiene disposal bags, hand soap, and any other necessary supplies are available and appropriately dispensed.  | 75% | Random                 |
| Fixtures and appurtenances are clean, with a shiny, polished appearance. | Sinks, countertops, drinking fountains, and other fixtures are cleaned and sanitized. No watermarks, scale, film, or other stains are evident.   | 75% | Random                 |
| Maintain waste receptacles.  | Trash receptacles do not exceed capacity and are not overflowing. Can-liners have a fresh appearance.  | 90% | Random                 |
| Clean interior and exterior glass surfaces.                              | Shall be clean, free of dirt, grime, streaks, cloudiness and water spots. Where reflective film or plastics are used the film/plastics manufacturers recommendations must be followed. Surrounding areas shall be free of standing water, drips or watermarks. | 90% | Random                 |

|  |  |     |        |
|--|--|-----|--------|
| Floors.  | Dust, dirt, litter, marks, or debris is not present on floors. Detergent residue, streaks, stains, or standing water is not on floors. Tile and terrazzo have a shiny wax finish without yellowing or buildup. Carpets and runners will have a fresh, clean appearance free of lint, dirt, soil, embedded grit, stains, or spots.  | 80% | Random |
| Building exteriors in the following areas: South Shore Visitor Center, visitor's entrances/exits and employee entrances/exits. | Cobwebs, insect nests, leaves, snow, bugs, dirt, dust, litter, graffiti or other debris are not observed on building exteriors, including walkways, to ensure a clean and neat appearance, including entryways.  | 90% | Random |
| Lunchrooms and break rooms   | Surfaces including floors, walls, counter tops, etc. are sanitized and free of streaks, stains, dirt and dust. All fixtures are sanitized and free of streaks, stains, scale, scum, mineral deposits, rust, and odors. Sinks if empty will be cleaned and all trash receptacles used for food remnants will be emptied, cleaned and sanitized. Vacuuming will be required periodically under removable floor panels. | 80% | Random |
| Metal & wood surfaces  | Surfaces shall be cleaned and/or polished to obtain a uniform luster and protect the wood or metal.  | 80% | Random |
| Stairways, landings, railings, risers, ledges, grills, doors, radiators and surrounding areas                                  | Surfaces shall be free of dirt, dust, stains, debris, and other extraneous matter  | 80% | Random |
| Venetian blinds or coverings   | Shall have cords and both sides of blind slats free of dust, smudges, grime, and water spots.  | 80% | Random |
| Draperies and fabric blinds or coverings and fabric chairs   | Shall be free of dust, dirt, stains and odor.  | 80% | Random |
| High cleaning surfaces   | Surfaces above 70 inches shall be free of dust, cobwebs, or any other extraneous matter.   | 80% | Random |

## SECTION C-6. APPLICABLE PUBLICATIONS AND REFERENCES

**C-6.1.** The Contractor shall perform in accordance with the latest edition of the following individual standards and codes, manuals, and other documents:

- ER 200-2-3 – Environmental Compliance Policies, dated 30 Oct '96
- EP 200-2-3 – “Environmental Compliance Guidance and Procedures”, dated 30 Oct '96
- EM 385-1-1 - "USACE Safety and Health Requirements Manual", revised 3 Sep 1996;  
<http://www.usace.army.mil/inet/usace-docs/eng-manuals/em385-1-1/toc.htm>
- Resource Conservation and Recovery Act (RCRA)
- Washington Department of Ecology, current applicable regulations
- Idaho Department of Environmental Quality, current applicable regulations
- National Institute of Safety and Occupational Health, current provisions
- NFPA 704 Standard System for the Identification of the Hazards of Materials for Emergency Response

## SECTION C-7 TECHNICAL EXHIBITS

### C-7.1. REQUIRED REPORTS

The Contractor is required to generate, complete, and submit reports to the Government. The following is a list of reports, information to be furnished on each report and a time or frequency requirement for each report. Individual report deadlines for periodic reports will be negotiated with the Contractor before award.

- **Incident/Accident Report:** An accident constitutes an incident or act involving the Contractor, which may or may not have caused obvious damage to persons or property. This includes injuries to Contractor employees, members of the public, or damage to Government or personal property. The Contractor shall notify the COR by telephone within 30 minutes of any incident or accident, followed by a written report. These reports shall include, but are not limited to, location, nature of the injury or accident, authorities notified and the action taken along with any other pertinent information such as who was injured and how it may have happened. These reports shall be accompanied by sketches, graphs, drawings, and photographs, as needed, and forwarded to the COR within 1 working day following the injury or accident.
- **Contractor Quality Control Report:** To be completed by Contractor Quality Control personnel. This report details Contractor surveillance of work, record performance achieved, deficiencies observed, and corrective action taken. This report must be submitted daily for the previous day.
- **Safety Meeting Minutes:** Lists topics and issues discussed at weekly safety meetings and the names of employees in attendance. This report must be submitted weekly.
- **Employee Exposure Hours:** A total of person-hours worked by Contractor employees during the month. This report must be submitted monthly

### C-7.2. FACILITY INVENTORY

The facility inventory listed below is the best approximation available as of November 2002. Some quantities may have changed since then and some may change throughout the life of the contract. However, these quantities should be accurate to (+) or (-) 5%.

**Note:** The Facility Inventory listed below indicates methods used in the past to meet the performance standard i.e. Dust Mop, Sweep, Damp Mop, Buff, etc. This is for informational purposes only and does not preclude the Contractor from using innovation, technology, or other means to meet the standards listed in the Performance Work Statement (PWS).

**POWERHOUSE****DUST MOP**

| <b>FLOOR</b> | <b>LOCATION</b>      | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|----------------------|--------------------|--------------------|
| 9th - 1st    | PH Stairs & Landings | Painted Concrete   | 1,720              |
| 6th          | Electronics Shop     | Vinyl Tile         | 425                |
| 4th          | Machine Shop         | Trowelled Concrete | 1,300              |
| 4th          | Inspection Office    | Trowelled Concrete | 200                |
| 4th          | First Aid Room       | Vinyl tile         |                    |
| 4th          | Erection Bay         | Trowelled Concrete | 6,900              |
| 4th          | Warehouse Gallery    | Trowelled Concrete | 13,800             |
| 4th          | Generator Balcony    | Trowelled Concrete | 6,320              |
| 4th - 3rd    | Generator Stairs     | Painted Metal      | 990                |
| 3rd          | Generator Floor      | Terrazzo           | 38,000             |
| 3rd          | Erection Bay         | Terrazzo           | 8,000              |
| 3rd          | Electrical Shop      | Trowelled Concrete | 530                |
| <b>Total</b> |                      |                    | <b>78,245</b>      |

**DUST MOP/CLEAN WITH TREATED CLOTH**

| <b>FLOOR</b>          | <b>LOCATION</b>        | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|-----------------------|------------------------|----------------|--------------------|
| 4th - 3 <sup>rd</sup> | Generator Tops & Steps | Painted Metal  | 18,000             |
| 4th                   | Generator Spider Arms  | Painted Metal  | 4,566              |
| 3rd                   | Governor Cabinets      | Painted Metal  | 1,764              |
| <b>Total</b>          |                        |                | <b>24,330</b>      |

**DUST MOP/SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b>               | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|-------------------------------|--------------------|--------------------|
| 9th          | Elevator Equipment Room       | Trowelled Concrete | 325                |
| 9th          | Lobby Storeroom               | Trowelled Concrete | 40                 |
| 8th          | Service Gallery               | Trowelled Concrete | 4,500              |
| 7th          | Circuit Breaker Gallery       | Trowelled Concrete | 14,750             |
| 7th          | Fan & Oil Storage Room        | Trowelled Concrete | 775                |
| 6th          | Central Air Conditioning Room | Trowelled Concrete | 1,200              |
| 6th          | Hall Access to Crane          | Trowelled Concrete | 70                 |
| 6th          | All Rooms & Galleries         | Trowelled Concrete | 17,000             |
| 3rd          | Equipment Gallery             | Trowelled Concrete | 10,550             |
| 3rd          | Fish way Gallery              | Trowelled Concrete | 6,750              |
| 3rd          | Air Compressor Room           | Trowelled Concrete | 660                |
| 3rd          | Paint Storage Room            | Trowelled Concrete | 380                |
| 3rd - 2nd    | Pipe Gallery Access Stairs    | Trowelled Concrete | 120                |
| 2nd          | Paint Storage & Sewage Room   | Trowelled Concrete | 630                |
| 2nd          | Pipe Gallery/Heat Pump Room   | Trowelled Concrete | 12,000             |
| 2nd          | Fish water Pump Room          | Trowelled Concrete | 2,800              |
| 2nd          | Unwatering Pump Room          | Trowelled Concrete | 4,200              |
| <b>Total</b> |                               |                    | <b>76,750</b>      |

**DAMP MOP (DETERGENT)**

| <b>FLOOR</b> | <b>LOCATION</b>      | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|----------------------|--------------------|--------------------|
| 9th - 8th    | PH Stairs & Landings | Painted Concrete   | 230                |
| 4th          | Machine Shop         | Trowelled Concrete | 1,300              |
| 4th          | Inspection Office    | Trowelled Concrete | 200                |
| 4th - 3rd    | PH Stairs & Landings | Painted Concrete   | 230                |
| 3rd          | Electric Shop        | Trowelled Concrete | 530                |
| <b>Total</b> |                      |                    | <b>2,490</b>       |

**DAMP MOP (Detergent)**

| <b>FLOOR</b> | <b>LOCATION</b>           | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|---------------------------|--------------------|--------------------|
| 9th          | PH Stairs & Landings      | Painted Concrete   | 160                |
| 8th - 4th    | PH Stairs & Landings      | Painted Concrete   | 960                |
| 3rd          | Turbine Pit Access Stairs | Trowelled Concrete | 590                |
| 3rd -1st     | PH Stairs & Landings      | Painted Concrete   | 460                |
| <b>Total</b> |                           |                    | <b>2,170</b>       |

**CLEAN - RESTROOM, SHOWER, KITCHEN & LUNCHROOM**

| <b>FLOOR</b> | <b>LOCATION</b>           | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|---------------------------|----------------|--------------------|
| 8th          | Women's Restroom          | Ceramic Tile   | 135                |
| 8th          | Men's Restroom            | Ceramic Tile   | 75                 |
| 8th          | Kitchen                   | Ceramic Tile   | 50                 |
| 8th          | Lunchroom                 | Vinyl Tile     | 700                |
| 6th          | Kitchen                   | Vinyl Tile     | 25                 |
| 6th          | Operators Restroom        | Ceramic Tile   | 80                 |
| 6th          | Janitor's Closet          | Ceramic Tile   | 35                 |
| 4th          | Women's Restroom & Shower | Ceramic Tile   | 150                |
| 4th          | Men's Restroom & Shower   | Ceramic Tile   | 420                |
| 4th          | Janitor's Closet          | Ceramic Tile   | 35                 |
| <b>Total</b> |                           |                | <b>1,705</b>       |

**VACUUM & SPOT CLEAN CARPET & CARPET RUNNERS**

| <b>FLOOR</b> | <b>LOCATION</b>     | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|---------------------|----------------|--------------------|
| 9th          | Lobby               | Carpet Runner  | 30                 |
| 8th          | Offices             | Carpet         | 900                |
| 8th          | Lobby               | Carpet Runners | 90                 |
| 9th          | Lunchroom           | Carpet Runner  | 30                 |
| 6th          | Control Room & Hall | Carpet         | 720                |

|     |                      |                |              |
|-----|----------------------|----------------|--------------|
| 4th | Warehouse Office     | Carpet         | 200          |
|     | Elevator Car         | Carpet         | 30           |
| 4th | Erection Bay         | Carpet Runner  | 20           |
| 4th | Elevator Entrance    | Carpet Runner  | 40           |
| 4th | Oil Head Stairs      | Carpet Runners | 192          |
| 3rd | Erection Bay         | Carpet Runner  | 30           |
| 3rd | Turbine Pit Entries  | Carpet Runners | 144          |
| 2nd | Heat Pump Room       | Carpet Runner  | 30           |
| 2nd | Unwatering Pump Room | Carpet Runner  | 30           |
|     |                      | <b>Total</b>   | <b>2,486</b> |

**CLEAN CARPET & CARPET RUNNERS**

| <b>FLOOR</b> | <b>LOCATION</b>      | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|----------------------|----------------|--------------------|
| 9th          | Lobby                | Carpet Runner  | 30                 |
| 8th          | Lobby                | Carpet Runners | 30                 |
| 8th          | Office               | Carpet         | 900                |
|              | Elevator Car         | Carpet         | 30                 |
| 6th          | Control Room & Hall  | Carpet         | 720                |
| 4th          | Warehouse Office     | Carpet         | 200                |
| 4th          | Erection Bay         | Carpet Runner  | 20                 |
| 4th          | Elevator Entrance    | Carpet Runner  | 40                 |
| 4th          | Oil Head Stairs      | Carpet Runners | 192                |
| 3rd          | Erection Bay         | Carpet Runner  | 30                 |
| 3rd          | Turbine Pit Entries  | Carpet Runners | 144                |
| 2nd          | Unwatering Pump Room | Carpet Runner  | 30                 |
| 2nd          | Heat Pump Room       | Carpet Runner  | 30                 |
|              |                      | <b>Total</b>   | <b>2,396</b>       |

**DAMP MOP & BUFF**

| <b>FLOOR</b> | <b>LOCATION</b>   | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-------------------|----------------|--------------------|
| 5th          | Visitor's Balcony | Terrazzo       | 1,500              |
| 4th          | Erection Bay      | Terrazzo       | 6,900              |
| 4th          | First Aid Room    | Vinyl Tile     | 60                 |
| 4th          | Generator Balcony | Terrazzo       | 6,320              |
| 3rd          | Generator Floor   | Terrazzo       | 38,000             |
| 3rd          | Erection Bay      | Terrazzo       | 8,000              |
|              |                   | <b>Total</b>   | <b>60,780</b>      |

**DAMP MOP & BUFF**

| <b>FLOOR</b> | <b>LOCATION</b>    | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|--------------------|----------------|--------------------|
| 9th          | Lobby              | Terrazzo       | 125                |
| 8th          | Lobby              | Vinyl Tile     | 250                |
| 8th          | Halls              | Vinyl Tile     | 100                |
| 8th          | Office Supply Room | Vinyl Tile     | 120                |
| 8th          | Lunchroom          | Vinyl Tile     | 700                |
| 6th          | Lobby              | Vinyl Tile     | 300                |
| 6th          | Hall               | Vinyl Tile     | 60                 |
| 6th          | Control Room       | Vinyl Tile     | 140                |
| <b>Total</b> |                    |                | <b>1,795</b>       |

**STRIP/SCRUB, WAX & BUFF**

| <b>FLOOR</b> | <b>LOCATION</b>     | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|---------------------|----------------|--------------------|
| 9th          | Lobby               | Terrazzo       | 125                |
| 8th          | Lobby               | Vinyl Tile     | 250                |
| 8th          | Halls               | Vinyl Tile     | 100                |
| 8th          | Men's Restroom      | Ceramic Tile   | 75                 |
| 8th          | Kitchen             | Ceramic Tile   | 50                 |
| 8th          | Office Supply Room  | Vinyl Tile     | 120                |
| 8th          | Women's Restroom    | Ceramic Tile   | 135                |
| 8th          | Lunchroom           | Vinyl Tile     | 700                |
| 6th          | Lobby               | Vinyl Tile     | 300                |
| 6th          | Control Room        | Vinyl Tile     | 140                |
| 6th          | Electronics Shop    | Vinyl Tile     | 425                |
| 6th          | Operator's Restroom | Ceramic Tile   | 80                 |
| 6th          | Kitchen             | Vinyl Tile     | 25                 |

|     |                           |              |               |
|-----|---------------------------|--------------|---------------|
| 6th | Janitor's Closet          | Ceramic Tile | 25            |
| 5th | Visitor's Balcony         | Terrazzo     | 1,500         |
| 4th | Women's Restroom & Shower | Ceramic Tile | 150           |
| 4th | First Aid Room            | Vinyl Tile   | 60            |
| 4th | Men's Restroom & Shower   | Ceramic Tile | 420           |
| 4th | Janitor's Closet          | Ceramic Tile | 35            |
| 4th | Generator Balcony         | Terrazzo     | 6,320         |
| 3rd | Generator Floor           | Terrazzo     | 38,000        |
| 3rd | Erection Bay              | Terrazzo     | 8,000         |
|     |                           | <b>Total</b> | <b>57,035</b> |

**CLEAN WINDOWS**

| <b>FLOOR</b>    | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|-----------------|-----------------|----------------|--------------------|
| 9th             | Lobby           | Door Glass     | 1                  |
| 9 <sup>th</sup> | Lunchroom       | Windows        | 96                 |
| 8th             | Offices         | Windows        | 240                |
| 4th             | Machine Shop    | Door Glass     | 1                  |
| 4th             | PH Stairs       | Door Glass     | 1                  |
|                 |                 | <b>Total</b>   | <b>243</b>         |

**DUST MOP/SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b>    | <b>SURFACE</b>       | <b>SQUARE FEET</b> |
|--------------|--------------------|----------------------|--------------------|
| 9th          | Lobby              | Terrazzo             | 125                |
| 8th          | Lobby              | Vinyl Tile           | 250                |
| 8th          | Office Supply Room | Vinyl Tile           | 120                |
| 8th          | Halls              | Vinyl & Ceramic Tile | 100                |
| 6th          | Lobby              | Vinyl Tile           | 300                |
| 6th          | Control Room       | Vinyl Tile           | 140                |
|              |                    | <b>Total</b>         | <b>1,035</b>       |

**DUST MOP/SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
| 7th          | Union Office    | Vinyl Tile     | 300                |
| 7th          | Conference room | Vinyl Tile     | 300                |
|              |                 | <b>Total</b>   | <b>600</b>         |

**RESTROOM, JANITOR'S CLOSET & KITCHEN CLEANING**

| <b>FLOOR</b> | <b>LOCATION</b>           | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|---------------------------|----------------|--------------------|
| 8th          | Kitchen                   | Vinyl Tile     | 25                 |
| 8th          | Women's Restroom          | Ceramic Tile   | 135                |
| 8th          | Men's Restroom            | Ceramic Tile   | 75                 |
| 6th          | Janitor's Closet          | Ceramic Tile   | 25                 |
| 6th          | Operator's Restroom       | Ceramic Tile   | 80                 |
| 6th          | Kitchen                   | Vinyl Tile     | 25                 |
| 4th          | Women's Restroom & Shower | Ceramic Tile   | 150                |
| 4th          | Men's Restroom & Shower   | Ceramic Tile   | 420                |
| 4th          | Janitor's Closet          | Ceramic Tile   | 35                 |
|              |                           | <b>Total</b>   | <b>970</b>         |

***SOUTH SHORE VISITOR CENTER & NON-OVERFLOW DAM*****DUST MOP**

| <b>FLOOR</b> | <b>LOCATION</b>          | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|--------------------------|----------------|--------------------|
| Tailrace     | SSVC Lobby               | Ceramic Tile   | 350                |
| Tailrace     | SSVC Fish Viewing Room   | Ceramic Tile   | 150                |
| Tailrace     | SSVC Fish Counter's Room | Ceramic Tile   | 20                 |
|              |                          | <b>Total</b>   | <b>520</b>         |

**SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b>            | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|----------------------------|--------------------|--------------------|
|              | SSVC Equipment Room        | Trowelled Concrete | 360                |
|              | SSVC Equipment Room Stairs | Trowelled Concrete | 160                |
|              |                            | <b>Total</b>       | <b>520</b>         |

**RESTROOM & JANITOR'S CLOSET CLEANING**

| <b>FLOOR</b> | <b>LOCATION</b>       | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|-----------------------|--------------------|--------------------|
| Tailrace     | SSVC Women's Restroom | Ceramic Tile       | 200                |
| Tailrace     | SSVC Men's Restroom   | Ceramic Tile       | 200                |
| Tailrace     | Janitor's Closet      | Trowelled Concrete | 35                 |
|              |                       | <b>Total</b>       | <b>435</b>         |

**VACUUM & SPOT CLEAN CARPET**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
| Tailrace     | SSVC Hall       | Carpet         | 50                 |
|              |                 | <b>Total</b>   | <b>50</b>          |

**CLEAN CARPET**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
| Tailrace     | SSVC Hall       | Carpet         | 50                 |
|              |                 | <b>Total</b>   | <b>50</b>          |

**DAMP MOP & BUFF**

| <b>FLOOR</b> | <b>LOCATION</b>       | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------------|----------------|--------------------|
| Tailrace     | SSVC Women's Restroom | Ceramic tile   | 200                |
| Tailrace     | SSVC Men's Restroom   | Ceramic Tile   | 200                |
|              |                       | <b>Total</b>   | <b>400</b>         |

**STRIP/DAMP MOP, WAX & BUFF**

| <b>FLOOR</b> | <b>LOCATION</b>          | <b>SURFACE</b> | <b>SQUARE FEET</b>    |
|--------------|--------------------------|----------------|-----------------------|
|              |                          |                | Non-Overflow Elevator |
|              |                          | Vinyl Tile     | 26                    |
| Tailrace     | SSVC Women's Restroom    | Ceramic Tile   | 200                   |
| Tailrace     | SSVC Men's Restroom      | Ceramic Tile   | 200                   |
| Tailrace     | SSVC Lobby               | Ceramic Tile   | 350                   |
| Tailrace     | SSVC Fish Viewing Room   | Ceramic Tile   | 150                   |
| Tailrace     | SSVC Fish Counter's Room | Ceramic Tile   | 20                    |
|              |                          | <b>Total</b>   | <b>946</b>            |

**CLEAN WINDOWS**

| <b>FLOOR</b> | <b>LOCATION</b>       | <b>SURFACE</b>  | <b>SQUARE FEET</b> |
|--------------|-----------------------|-----------------|--------------------|
| Forebay      | Non-Overflow Elevator | Door Glass      | 1                  |
| Tailrace     | SSVC Building         | Windows & Doors | 265                |
|              |                       | <b>Total</b>    | <b>266</b>         |

**SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
| Tailrace     | SSVC Entry      | Rough Concrete | 160                |
|              |                 | <b>Total</b>   | <b>160</b>         |

**DAMP MOP AND BUFF**

| <b>FLOOR</b> | <b>LOCATION</b>          | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|--------------------------|----------------|--------------------|
| Tailrace     | SSVC Lobby               | Ceramic Tile   | 350                |
| Tailrace     | SSVC Fish Viewing Room   | Ceramic Tile   | 150                |
| Tailrace     | SSVC Fish Counter's Room | Ceramic Tile   | 20                 |
|              |                          | <b>Total</b>   | <b>520</b>         |

***JUVENILE FISH FACILITY*****DUST MOP**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
| 2nd          | Hall            | Vinyl Tile     | 88                 |
| 1st          | Foyer           | Vinyl Tile     | 66                 |
| 1st          | Hall            | Vinyl Tile     | 216                |
| 1st          | Conference Room | Vinyl Tile     | 200                |
|              |                 | <b>Total</b>   | <b>570</b>         |

**DAMP MOP (Detergent)**

| <b>FLOOR</b> | <b>LOCATION</b>   | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-------------------|----------------|--------------------|
| 1st          | Stairs & Landings | Rubber Tread   | 260                |
|              |                   | <b>Total</b>   | <b>260</b>         |

**RESTROOM & LUNCHROOM CLEANING**

| <b>FLOOR</b> | <b>LOCATION</b>  | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|------------------|----------------|--------------------|
| 1st          | Women's Restroom | Ceramic Tile   | 140                |
| 1st          | Men's Restroom   | Ceramic Tile   | 140                |
| 1st          | Lunchroom        | Vinyl Tile     | 280                |
|              |                  | <b>Total</b>   | <b>560</b>         |

**RESTROOM & SHOWER CLEANING**

| <b>FLOOR</b> | <b>LOCATION</b>          | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|--------------------------|----------------|--------------------|
| 2nd          | Unisex Restroom & Shower | Vinyl Tile     | 45                 |
|              |                          | <b>Total</b>   | <b>45</b>          |

**VACUUM & SPOT CLEAN CARPET & CARPET RUNNERS**

| <b>FLOOR</b> | <b>LOCATION</b>    | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|--------------------|----------------|--------------------|
| 2nd          | Hall               | Carpet Runner  | 66                 |
| 1st          | Foyer              | Carpet Runner  | 24                 |
| 1st          | Biologist's Office | Carpet         | 90                 |
| 1st          | Large Office       | Carpet         | 330                |
| 1st          | Hall               | Carpet Runner  | 40                 |
| 1st          | Lunchroom          | Carpet Runner  | 18                 |
|              |                    | <b>Total</b>   | <b>640</b>         |

**VACUUM**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
|              | BIOTECH BLDG    | Painted Metal  | 76                 |
|              |                 | <b>Total</b>   | <b>76</b>          |

**CLEAN CARPET**

| <b>FLOOR</b> | <b>LOCATION</b> | <b>SURFACE</b> | <b>SQUARE FEET</b> |
|--------------|-----------------|----------------|--------------------|
| 2nd          | Hall            | Carpet Runner  | 66                 |
| 1st          | Foyer           | Carpet Runner  | 24                 |

|     |                    |               |            |
|-----|--------------------|---------------|------------|
| 1st | Biologist's Office | Carpet        | 90         |
| 1st | Large Office       | Carpet        | 330        |
| 1st | Hall               | Carpet Runner | 72         |
| 2nd | Dorm Room 1 & 2    | Carpet        | 40         |
| 1st | Lunchroom          | Carpet Runner | 18         |
|     |                    | <b>Total</b>  | <b>640</b> |

**DAMP MOP & BUFF**

| FLOOR | LOCATION        | SURFACE      | SQUARE FEET |
|-------|-----------------|--------------|-------------|
| 1st   | Foyer           | Vinyl Tile   | 66          |
| 1st   | Hall            | Vinyl Tile   | 216         |
| 1st   | Conference Room | Vinyl Tile   | 200         |
| 1st   | Lunchroom       | Vinyl Tile   | 280         |
| 2nd   | Hall            | Vinyl Tile   | 88          |
|       |                 | <b>Total</b> | <b>762</b>  |

**DAMP MOP & BUFF**

| FLOOR     | LOCATION | SURFACE      | SQUARE FEET |
|-----------|----------|--------------|-------------|
| 2nd Floor | Dry Lab  | Vinyl Tile   | 115         |
|           |          | <b>Total</b> | <b>115</b>  |

**STRIP/DAMP MOP, WAX, & BUFF**

| FLOOR | LOCATION         | SURFACE      | SQUARE FEET  |
|-------|------------------|--------------|--------------|
| 1st   | Foyer            | Vinyl Tile   | 66           |
| 1st   | Hall             | Vinyl Tile   | 216          |
| 1st   | Women's Restroom | Ceramic Tile | 140          |
| 1st   | Men's Restroom   | Ceramic Tile | 140          |
| 1st   | Conference Room  | Vinyl Tile   | 200          |
| 1st   | Lunchroom        | Vinyl Tile   | 280          |
| 2nd   | Hall             | Vinyl Tile   | 88           |
| 2nd   | Unisex Restroom  | Ceramic Tile | 45           |
| 2nd   | Dry Lab Office   | Vinyl Tile   | 115          |
|       |                  | <b>Total</b> | <b>1,042</b> |

**CLEAN WINDOWS**

| <b>FLOOR</b> | <b>LOCATION</b>    | <b>SURFACE</b>  | <b>SQUARE FEET</b> |
|--------------|--------------------|-----------------|--------------------|
|              | Control Building   | Windows         | 114                |
| 2nd          | Dorm Rooms 1 & 2   | Windows         | 28                 |
| 2nd          | Pit Tag Room       | Windows         | 33                 |
| 2nd          | Wet Lab            | Windows & Doors | 68                 |
| 1st          | Foyer              | Windows & Doors | 64                 |
| 1st          | Biologist's Office | Windows         | 14                 |
| 1st          | Large Office       | Windows         | 44                 |
| 1st          | Conference Room    | Windows         | 31                 |
| 1st          | Lunchroom          | Windows & Doors | 36                 |
|              | <b>446</b>         |                 | <b>Total</b>       |

**SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b>   | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|-------------------|--------------------|--------------------|
| 1st          | Main Entry        | Trowelled Concrete | 105                |
| 1st          | Sidewalks & Steps | Trowelled Concrete | 1,150              |
|              |                   | <b>Total</b>       | <b>1,255</b>       |

**NAVIGATION LOCK****CLEAN WINDOWS**

| <b>FLOOR</b> | <b>LOCATION</b>             | <b>SURFACE</b>  | <b>SQUARE FEET</b> |
|--------------|-----------------------------|-----------------|--------------------|
| Forebay      | Nav-Lock Control Stands 1&2 | Windows & Doors | 270                |
|              |                             | <b>Total</b>    | <b>270</b>         |

**SWEEP**

| <b>FLOOR</b> | <b>LOCATION</b>               | <b>SURFACE</b>     | <b>SQUARE FEET</b> |
|--------------|-------------------------------|--------------------|--------------------|
| Forebay      | Nav-Lock Control Stands 1 & 2 | Trowelled Concrete | 140                |
|              |                               | <b>Total</b>       | <b>140</b>         |

**C-7.3. SQUARE FEET BY LOCATION**

This information is provided to assist in the preparation of the proposal by providing an overview of the square footage by location.

**POWERHOUSE**

| <b><u>FLOOR</u></b>                    | <b><u>LOCATION</u></b>   | <b><u>SQ FT</u></b> |
|--|--------------------------|---------------------|
| <b><u>Galleries</u></b>                |                          |                     |
| All                                    | All Galleries            | 25000               |
| <b><u>STAIRWAYS &amp; LANDINGS</u></b> |                          |                     |
| All                                    | All Stairways & Landings | 1720                |
| <b><u>CARPET RUNNERS</u></b>           |                          |                     |
| All                                    | All Carpet Runners       | 926                 |
| <b><u>PENTHOUSE</u></b>                |                          |                     |
| Penthouse                              | Elevator Equipment Room  | 325                 |
| <b><u>9<sup>TH</sup> FLOOR</u></b>     |                          |                     |
| 9th Floor                              | Lunchroom Entrance       | 40                  |
| 9th Floor                              | Lunchroom                | 560                 |
| 9th Floor                              | Lobby                    | 125                 |
| 9th Floor                              | Elevator                 | 40                  |
| <b><u>8<sup>TH</sup> FLOOR</u></b>     |                          |                     |
| 8th Floor                              | Women's Restroom         | 135                 |
| 8th Floor                              | Technical Offices        | 700                 |
| 8th Floor                              | Office Supply Room       | 120                 |
| 8th Floor                              | Men's Restroom           | 75                  |
| 8th Floor                              | Lobby                    | 250                 |
| 8th Floor                              | Kitchenette              | 50                  |
| 8th Floor                              | Hallway                  | 100                 |
| 8th Floor                              | Administration Offices   | 900                 |
| <b><u>7<sup>TH</sup> FLOOR</u></b>     |                          |                     |
| 7th Floor                              | Union Office             | 300                 |
| 7th Floor                              | Janitorial Room          | 775                 |
| 7th Floor                              | Conference Room          | 300                 |
| <b><u>6<sup>TH</sup> FLOOR</u></b>     |                          |                     |
| 6th Floor                              | Operator's Restroom      | 80                  |
| 6th Floor                              | Lobby                    | 300                 |

|           |                               |      |
|-----------|-------------------------------|------|
| 6th Floor | Kitchen                       | 25   |
| 6th Floor | Janitor's Closet              | 25   |
| 6th Floor | Hallway                       | 60   |
| 6th Floor | Hall Access to Crane          | 70   |
| 6th Floor | Equipment Room                | 300  |
| 6th Floor | Electronics Shop              | 425  |
| 6th Floor | Control Room & Hall           | 720  |
| 6th Floor | Central Air Conditioning Room | 1200 |

**5<sup>TH</sup> FLOOR**

|           |                   |      |
|-----------|-------------------|------|
| 5th Floor | Exercise Area     | 300  |
| 5th Floor | Visitor's Balcony | 1500 |

**4<sup>TH</sup> FLOOR**

|           |                        |       |
|-----------|------------------------|-------|
| 4th Floor | Women's Restroom       | 150   |
| 4th Floor | Warehouse Office       | 200   |
| 4th Floor | Oil Head Stairs        | 192   |
| 4th Floor | Men's Restroom         | 420   |
| 4th Floor | Machine Shop           | 1300  |
| 4th Floor | Janitor's Closet       | 35    |
| 4th Floor | Hall to Men's Restroom | 60    |
| 4th Floor | Generator Tops & Steps | 18000 |
| 4th Floor | Generator Spider Arms  | 4566  |
| 4th Floor | Generator Balcony      | 6320  |
| 4th Floor | First Aid Room         | 60    |
| 4th Floor | Erection Bay           | 3400  |

**3<sup>RD</sup> FLOOR**

|           |                                |       |
|-----------|--------------------------------|-------|
| 3rd Floor | Turbine Pit Access Stairs      | 590   |
| 3rd Floor | Pipe Gallery Access            | 120   |
| 3rd Floor | Electronics System Repair Shop | 380   |
| 3rd Floor | Governor Cabinets              | 1764  |
| 3rd Floor | Generator Floor                | 38000 |
| 3rd Floor | Erection Bay                   | 8000  |
| 3rd Floor | Electrical Shop                | 530   |
| 3rd Floor | Air Compressor Room            | 660   |

**2<sup>ND</sup> FLOOR**

|           |                       |      |
|-----------|-----------------------|------|
| 2nd Floor | Unwatering Pump Room  | 4200 |
| 2nd Floor | Sewage Treatment Room | 630  |
| 2nd Floor | Fishway Pump Room     | 2800 |

**1<sup>ST</sup> FLOOR**

|                       |                                      |     |
|-----------------------|--------------------------------------|-----|
| 1 <sup>ST</sup> Floor | – Area Adjacent to Elevator Entrance | 200 |
|-----------------------|--------------------------------------|-----|

**SOUTH SHORE VISITORS CENTER****SSVC**

|          |                  |     |
|----------|------------------|-----|
| Tailrace | Women's Restroom | 200 |
|----------|------------------|-----|

|          |                   |     |
|----------|-------------------|-----|
| Tailrace | Outside Entry Way | 160 |
| Tailrace | Men's Restroom    | 200 |
| Tailrace | Lobby             | 350 |
| Tailrace | Janitor's Closet  | 35  |
| Tailrace | Hall              | 50  |
| Tailrace | Fish Viewing Room | 150 |
| Tailrace | Fish Counter Room | 20  |
| Tailrace | Equipment Room    | 360 |

### **NORTH NON-OVERFLOW DAM**

#### **NNOE**

|          |                             |    |
|----------|-----------------------------|----|
| Tailrace | North Non-Overflow Elevator | 26 |
|----------|-----------------------------|----|

### **JUVENILE FISH FACILITY**

#### **BIO-TECH CONTROL BUILDING**

|         |           |    |
|---------|-----------|----|
| Outside | Separator | 76 |
|---------|-----------|----|

#### **JFF 1<sup>ST</sup> FLOOR**

|           |                    |      |
|-----------|--------------------|------|
| 1st Floor | Women's Restroom   | 140  |
| 1st Floor | Sidewalks & Steps  | 1150 |
| 1st Floor | Men's Restroom     | 140  |
| 1st Floor | Main Entry         | 105  |
| 1st Floor | Lunchroom          | 280  |
| 1st Floor | Hall               | 216  |
| 1st Floor | Foyer              | 66   |
| 1st Floor | Crew Office        | 330  |
| 1st Floor | Conference Room    | 200  |
| 1st Floor | Biologist's Office | 90   |

#### **JFF 2<sup>ND</sup> FLOOR**

|           |                  |     |
|-----------|------------------|-----|
| 2nd Floor | Unisex Restroom  | 45  |
| 2nd Floor | Hall             | 88  |
| 2nd Floor | Foyer            | 66  |
| 2nd Floor | Dry Lab          | 115 |
| 2nd Floor | Wet Lab          | 200 |
| 2nd Floor | Dorm Rooms 1 & 2 | 40  |

### **NAVIGATION LOCK**

#### **NL**

|         |                           |     |
|---------|---------------------------|-----|
| Forebay | NavLock Control Stand 1&2 | 140 |
|---------|---------------------------|-----|

**C-7.4. DEDUCTIONS**

Deductions will be made on a monthly basis during the billing cycle when the Allowable Reject Level (ARL) fails to meet Acceptable Quality Levels (AQL's). Deductions will be made to specific line items in the following manner: a 10% line item deduction will be made when the ARL is within 5% below the AQL for that specific line item; a 20% deduction will be made when the ARL falls 6-10% below the line item AQL; a 50% deduction will be made when performance falls 11-25% below the line item AQL; and a 100% deduction will be made when performance falls 26% or below the line item AQL. ARL deduction calculations will always be rounded up to the nearest percentage point. Deductions result from services not rendered, are non-negotiable and approved by the CO. Anytime an AQL is not met, it will represent failure on the part of the Contractor to meet requirements, and may support cause for termination of the contract.

(End of Summary of Changes)